



Cal MediConnect

Behavioral Health Overview

Presented by
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February 25, 2014



**Implementation to begin
April 1, 2014**



Coordinated Care Initiative: In a Nutshell

Who

- Dual eligibles
- Medi-Cal only SPDs

What

- Mandatory Medi-Cal for all SPDs
- LTSS Integration
- Medicare Integration (**Cal MediConnect**)

Where

- 8 counties: Alameda, Los Angeles, Orange, Riverside, San Bernardino, San Diego, San Mateo, Santa Clara

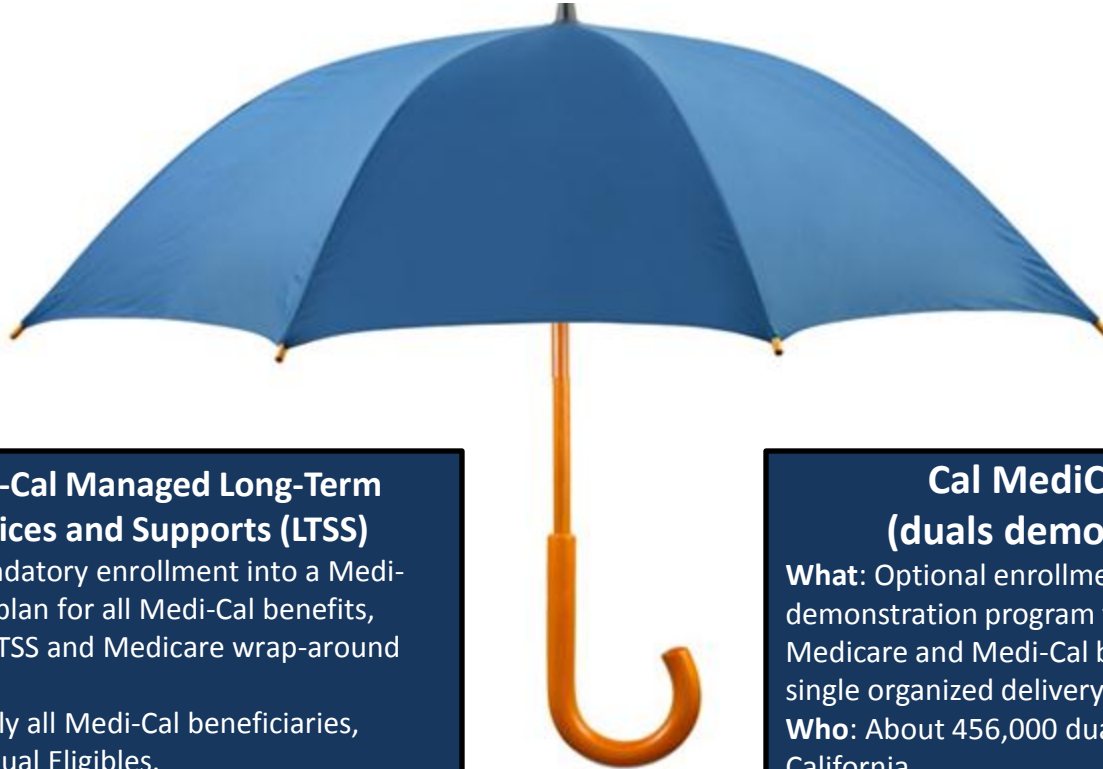
When

- April 1, 2014

Why

- Coordinate Care
- Reduce unnecessary spending

Coordinated Care Initiative: In a Nutshell

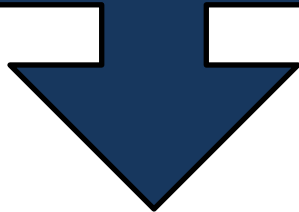


Medi-Cal Managed Long-Term Services and Supports (LTSS)

What: Mandatory enrollment into a Medi-Cal health plan for all Medi-Cal benefits, including LTSS and Medicare wrap-around benefits

Who: Nearly all Medi-Cal beneficiaries, including Dual Eligibles.

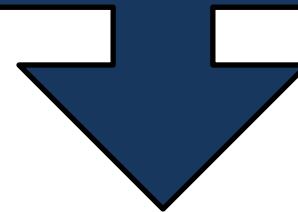
You must pick a plan or one will be chosen for you



Cal MediConnect (duals demonstration)

What: Optional enrollment into three-year demonstration program for coordinated Medicare and Medi-Cal benefits through a single organized delivery system.

Who: About 456,000 dual eligibles in California



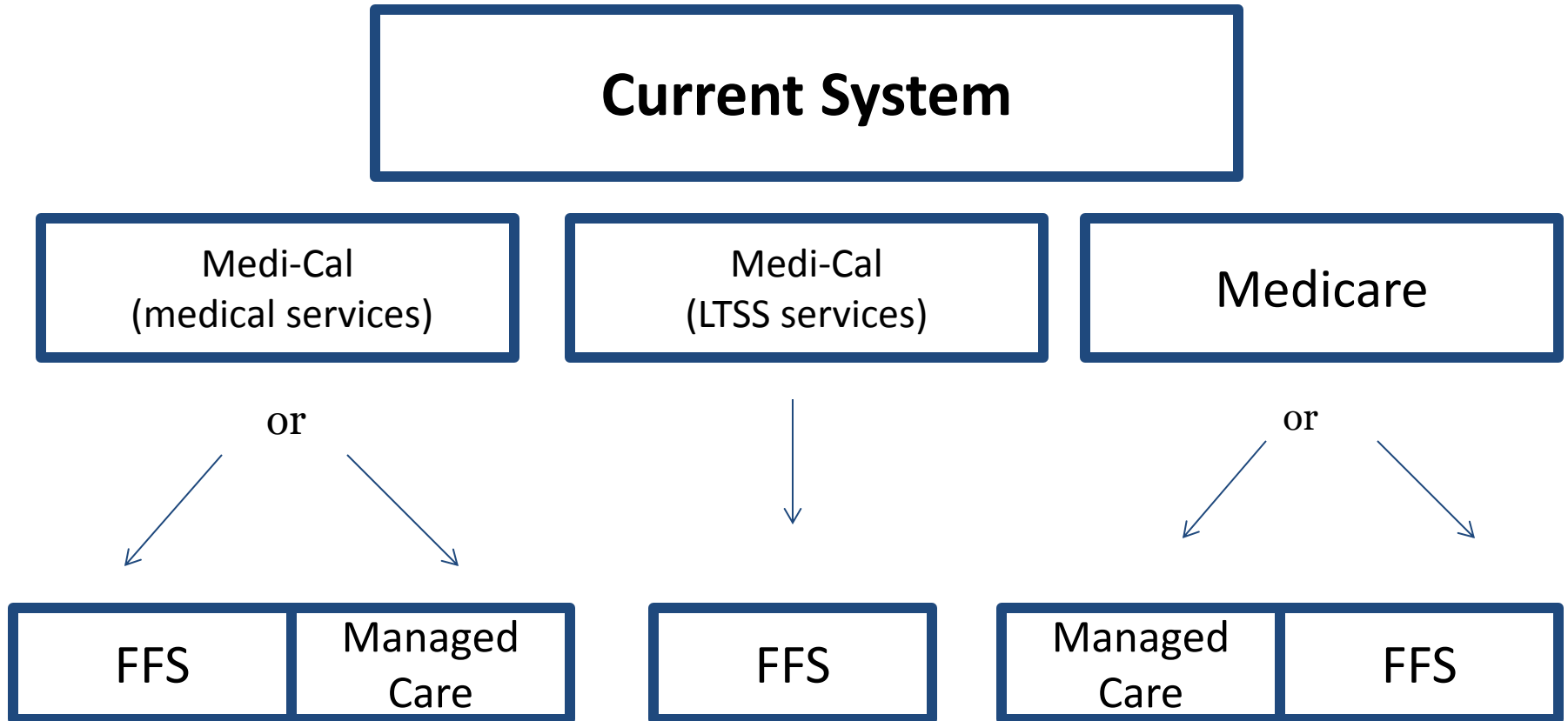
Glossary

- Coordinated Care Initiative
- Cal MediConnect
- Dual Eligible (Dual)
- Fee-for-Service (FFS)
- Managed Long Term Services and Supports(MLTSS)
 - In-Home Supportive Services (IHSS), Community Based Adult Services (CBAS), Multipurpose Senior Services Program (MSSP), Nursing Facility
- Medi-Cal Managed Care
- Program of All-Inclusive Care for the Elderly (PACE)
- Seniors and Persons with Disabilities (SPDs)

CCI = Two Big Changes

CCI Change	Description
Mandatory Medi-Cal Managed Care & MLTSS Integration	Duals and previously excluded SPDs must in enroll in Medi-Cal Managed Care. LTSS is added to Medi-Cal Managed Care plan benefit package.
Medicare Integration (Cal MediConnect)	For Duals, passive enrollment of Medicare benefits into Medi-Cal Managed Care plan.

The Current Medi-Cal, LTSS, and Medicare delivery systems are different



CCI moves services into Managed Care

New System

Medi-Cal
(medical services)

Medi-Cal
(LTSS services)

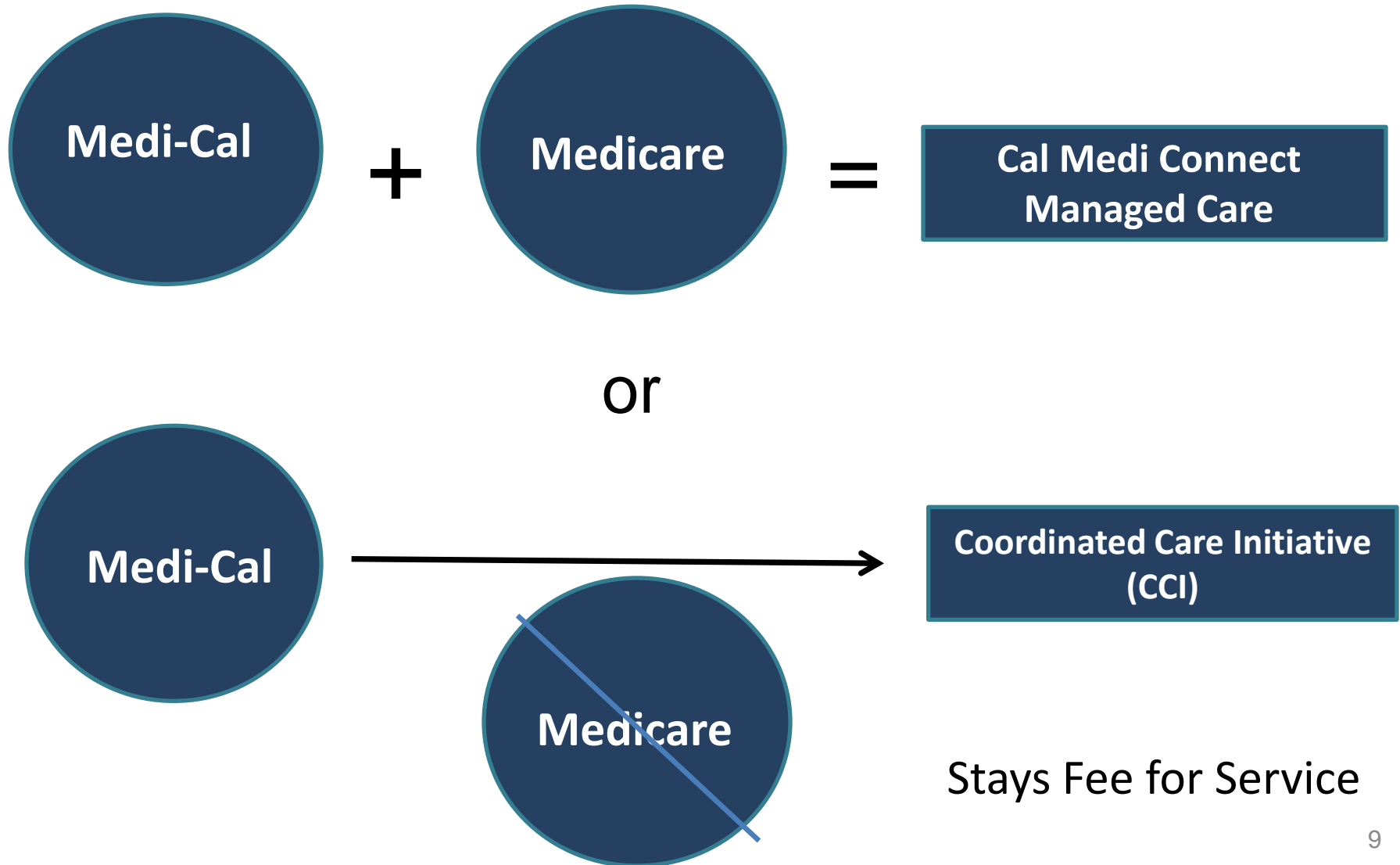
Medicare

**Managed
Care**



Medi-Cal Managed Care for all SPDs and LTSS Services

Even if a Dual Opt Out of Cal MediConnect, they must still enroll in a Medi-Cal Managed Care Plan



Cal MediConnect Benefits

Plans Required to Provide

- Medicare A, B, D
- Medi-Cal services including LTSS
- IHSS, CBAS, SNF, MSSP
- Dental, Vision, Transportation
- Care Coordination

Plans Can Provide

- HCBS waiver services
- Extra IHSS
- Respite care
- Home delivered meals
- Home modifications
- Medical response systems and
- Non-medical transportation.

Provided Out of Plan

- Specialty mental health services not covered by Medicare
- Alcohol and drug services not covered by Medicare

Notices

90 Day

- Informational Notice

60 Day

- Notice with Default Plan
- Choice Packet
- Health Plan Guide
- Provider Directory

30 Day

- Final Reminder Notice

DHCS Stated Goals of the CCI

Improve Access
to Care

Promote Person-
Centered Planning

Promote
Independence in
Community

Right Care
Right Time
Right Place

Cost Savings for State
and Federal
Government

Factors to Consider in Making Decision to Enroll in Cal MediConnect

- Do plans have networks that include client's current medical providers?
- Does plan have strong relationship with social service providers?
- Does client have a course of treatment that should not be interrupted?
- How important are the additional benefits vision and transportation to client?
- Will a plan improve your client's care coordination?

What to Watch Out For

Good

- Care Coordination
- One Card
- Additional required benefits
- Possible additional HCBS
- Assessments/Care Plans

Caution

- Timing
- Confusion/Mistakes
- Access to providers
- Disruption in care
- Other Issues

The Numbers

Total expected to
enroll in San Diego
County

• 56,000

Currently Receiving
Services at a
County Behavioral
Health Program

• 1,400

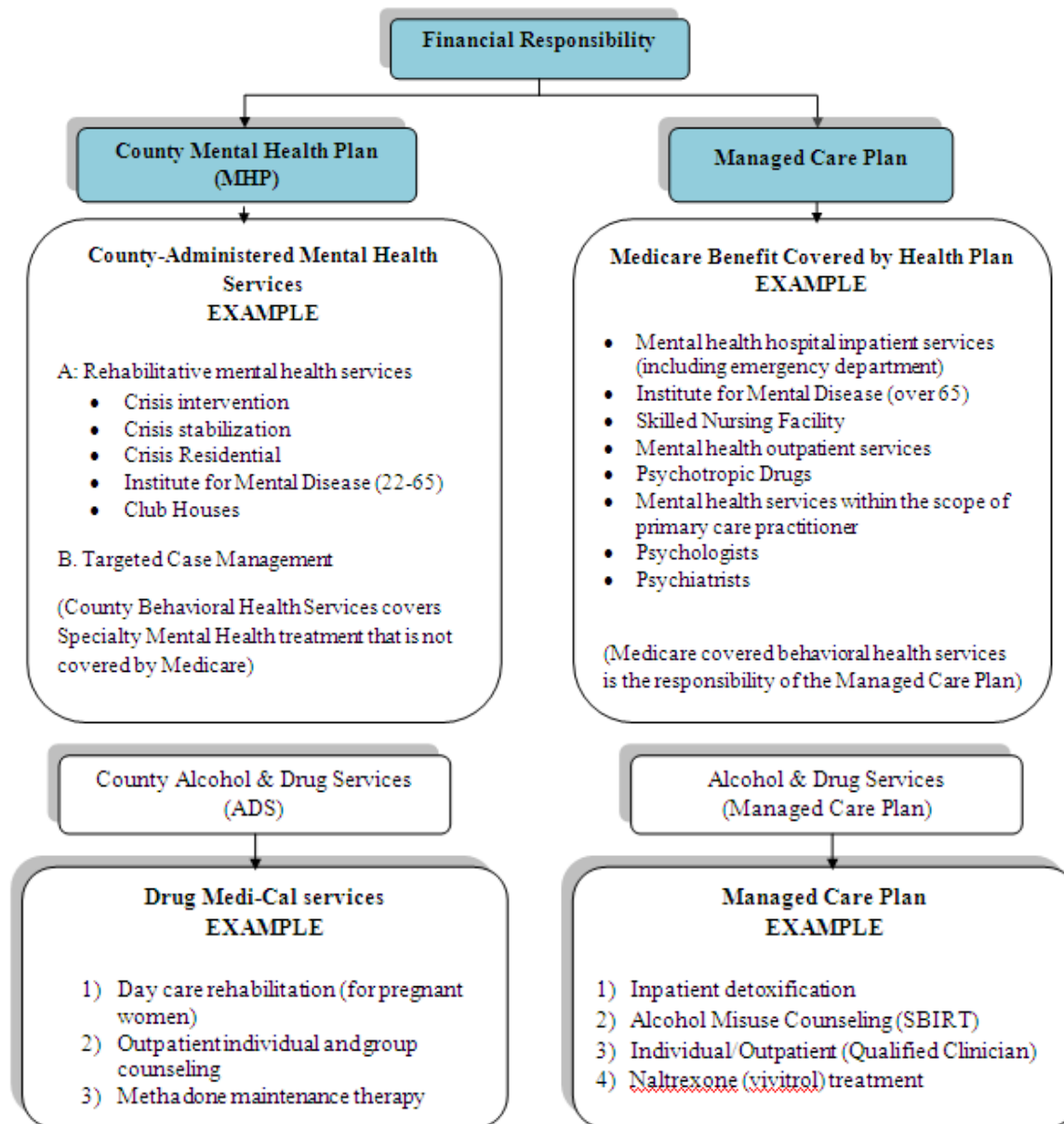
Currently in a
Behavioral Health
Intensive
Outpatient
Programs (IOP)

• 1,600

Cal MediConnect Behavioral Health Benefits

- Most behavioral health benefits will be provided by each plans private network of behavioral health providers.
- Health plans are responsible to cover treatment provided by licensed behavioral health clinicians, inpatient psychiatric care, Partial Hospitalization and Intensive Outpatient Treatment.
- County Behavioral Health Contracted Providers will continue to provide treatment when it is determined this is the best system of care for a particular member.
- Health plans will reimburse County providers for approved treatment by licensed behavioral health providers.
- County Behavioral Health will continue to cover Medi-Cal only behavioral health benefits like case management, Crisis Residential, Club Houses, Institute for Mental Disease and Substance Abuse Services.
- Health plans are contracting with one Credentialing Verification Organization to credential County Behavioral Health Providers.

Cal MediConnect Behavioral Health Benefit





Cal MediConnect Behavioral Health Quick Guide

Health Plan	Inpatient/Outpatient Authorization	Member Services Transportation/Pharmacy etc.
Care1st Health Plan	Optum Health (Private Sector) (855) 321-2211	(800) 605-2556
Community Health Group	Behavioral Health Services (800) 404-3332	(800) 224-7766
Health Net	Managed Health Network (MHN) (888) 426-0030	(800) 675-6110
Molina Healthcare	Molina Healthcare (888) 665-4621	(888) 665-4621



Accomplishments



- CCI Stakeholder Advisory Committee formed March 2012. Chaired by Greg Knoll, Consumer Center for Health Education & Advocacy - Legal Aid Society.
- Behavioral Health draft Memorandum of Understanding approved by CCI Stakeholder Advisory Committee.
- IHSS & Public Authority draft MOU approved by CCI Stakeholder Advisory Committee.
- MSSP draft Agreement being reviewed by Department of Healthcare Services. CCI Stakeholder Advisory Committee approval pending.
- Monthly Behavioral Health Work Group meetings.
- Monthly Behavioral Health P&P Work Group meetings.
- Monthly AIS meetings.
- Monthly Communications Work Group meetings.
- MOU's/BH Addendum presented to the Board of Supervisors and approved on 6-18-13.
- MOU's/BH Addendum submitted to DHCS 7-1-13.
- Ongoing Cal MediConnect Behavioral Health Presentations

Advocates Can Help

Consumer Center for Health Education and Advocacy (CCHEA)
(A program of the Legal Aid Society of San Diego)

- **1-877-734-3258**

Health Insurance Counseling & Advocacy Program (HICAP)

- **1-800-434-0222**

Disability Rights of California

- **www.disabilityrightsca.org**

National Senior Citizens Law Center

- **www.dualsdemoadvocacy.org**

CalDuals: Keeping you informed about Medicare/Medi-Cal integration

- **www.calduals.org**

National Alliance on Mental Illness (NAMI)

- **www.NAMI.org**